| **Test Name** | Make Booking | |
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| **Use Case Tested:** | Booking  Make | |
| **Test Description:** | This use case demonstrates the procedure of creating a new booking within the hotel system. | |
| **Pre-conditions** | Main menu is display, guest does not already have a booking. | |
| **Post-conditions** | Booking is accepted and created, details are displayed. | |
| **Notes:** | |  |
| **Result (Pass/Fail/Warning/Incomplete)** | | **Pass** |

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| **Step #** | **Test Action** | **Expected Results** | **Pass/ Fail** |
| 1 | System prompts user for phone number | User can input phone number after prompt | P |
| 2 | User enters phone number | System correctly locates guest via phone number | P |
| 3 | Display guest details | System displays guest details | P |
| 4 | Display room selection | System displays room options | P |
| 5 | User selects a room | A room is selected | P |
| 6 | System asks amount of occupants | System displays occupants message | P |
| 7 | User inputs a number of occupants | System decides if room is suitable | P |
| 8 | System asks arrival day | Display arrival day prompt | P |
| 9 | User enters arrival day | System accepts | P |
| 10 | System asks arrival month | Display arrival month prompt | P |
| 11 | User enters arrival month | System accepts | P |
| 12 | System asks arrival year | Display arrival year prompt | P |
| 13 | System asks stay length | Prompt for stay length | P |
| 14 | System displays room details | Display room type description, arrival date, length of stay and cost | P |
| 15 | Check for available room | System checks if suitable room is available | P |
| 16 | System prompts for credit card type | Display credit card type prompt | P |
| 17 | User enters credit card type | Credit card type is selected | P |
| 18 | System prompts for credit card number | Display credit card number prompt | P |
| 19 | User enters credit card number | Credit card number is recorded | P |
| 20 | System prompts for credit card ccv | Display credit card ccv prompt | P |
| 21 | User enters credit card ccv | Credit card ccv is recorded | P |
| 22 | System checks credit card | Credit card is authorized | P |
| 23 | System bills credit card | Credit card is billed | P |
| 24 | System creates a booking | Booking created, details are displayed | P |